

Company overview

adhoc International is a leading EMEA IT consulting firm specialized in IT Performance and Service Quality.

Headquartered in Switzerland, adhoc International has offices in Europe (France, Germany) and North Africa (Tunisia and Morocco). With 70 consultants at the end of 2009, all of them IT Performance specialists, and more than 400 IT Performance projects conducted for over 70 customers, adhoc International is a leading IT Performance consulting firm in EMEA.

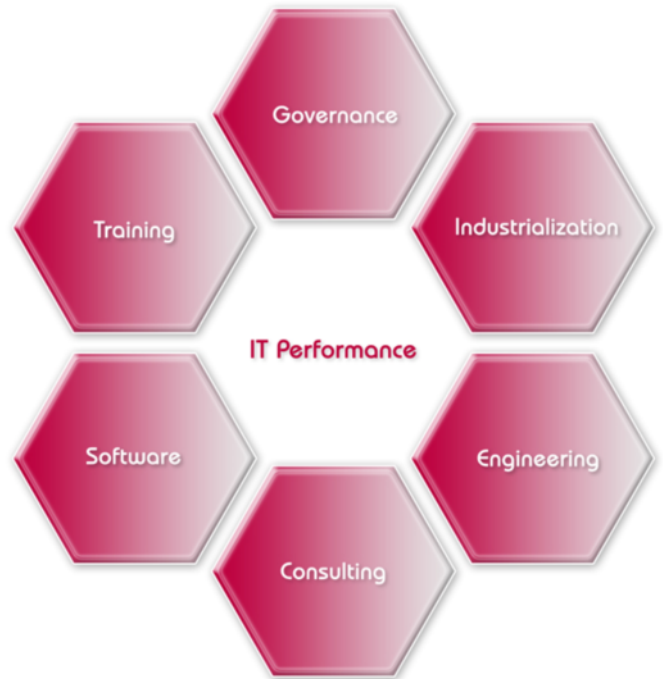
adhoc International has been a pioneer since 2002 in the area of IT Performance. The company played a leading role in the implementation of Performance Engineering, and is now able to propose to its customers a global set of IT Management solutions, from the Performance Engineering to the Performance Governance.

IT Performance experts

Our **added value** is based on our experience and our ability to propose to our customers proven engineering, industrialization and governance solutions towards Mastering IT Performance.

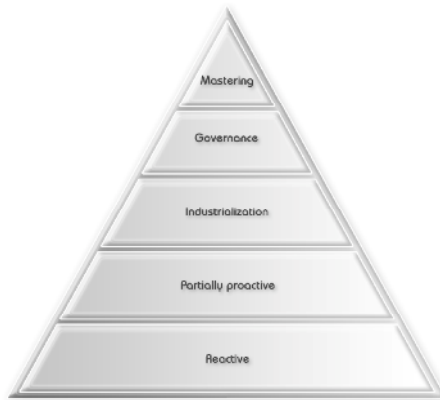
In addition to rapid interventions, adhoc International offers an end-to-end approach which embraces consulting, training and software solutions.

- **Consulting services** dedicated to IT Performance Management. Our approach covers the complete application lifecycle, from the architecture, through testing and to the monitoring in production. We support our customers on various subjects ranging from architecture definition to development teams coaching, load and performance testing in pre-production, and application monitoring in production.
- **Leading software solutions** in Application Performance Management (APM). Those solutions can be integrated to the adhoc Performance Studio, which is an integrated and extendable platform dedicated to Performance engineering, throughout the whole application lifecycle.
- **Training and coaching offers** designed to improve the level of competencies of our customer's teams in terms of IT Performance Management:
 - Methodologies and technologies to manage and industrialize application performance dedicated to engineers and architects
 - Approaches and best practices for project directors and IT managers.



Our Solution Portfolio

Given our pioneering role in the field of performance engineering, our large experiences in different customer situations, and the dedicated profiles of our consultants and experts, adhoc International is the IT Performance expert able to satisfy the needs of customers regarding IT Performance, when it comes to :



IT Performance Management Maturity Model

- increasing IT Performance management maturity,
- assuring performance and service quality of business critical applications.

For our five solutions packages described below we propose a three steps collaboration model:

- Diagnostic, Assessment or Audit
- Consulting and Support during implementation
- On-demand expertise and updates

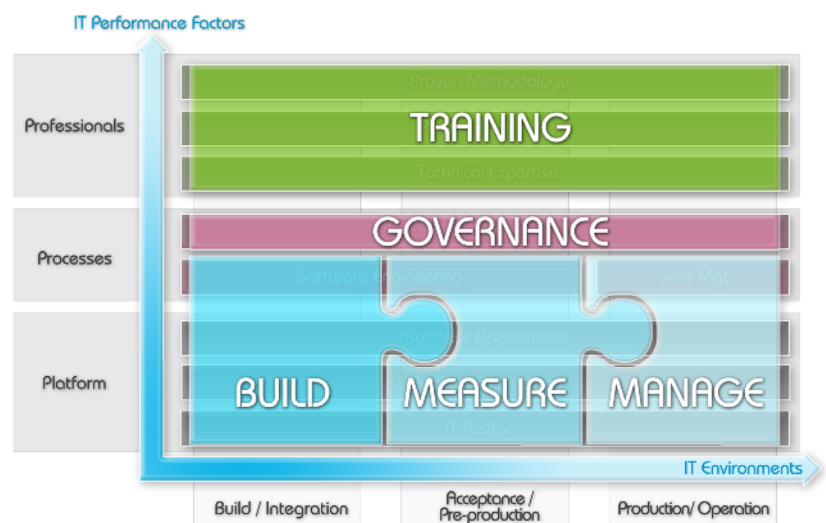
Build: at each level - code, architecture, technology or process - adhoc International consultants and experts bring the missing piece to your teams in terms of Performance analysis and optimization.

Measure: systematic load modeling, key performance indicators design, load generation and performance instrumentation, and analysis combining agile processes, technologies and proven expertise represent our most popular offer. With over 600 load and performance testing projects and several thousands of load testing executions, adhoc International is probably the most mature and experienced provider of IT Performance services on the market.

Manage: do you experience performance and stability incidents which are difficult to manage? Are you missing visibility along the long way of your business transactions from the end user, through application components up to the database? Do you need assistance and advices to improve your application monitoring strategy and set? adhoc International's experts help you to diagnose and handle critical issues; our Performance technology specialists select and deploy the best suitable solution for your context; and our senior consultants assess and improve your IT Performance management set-up in production.

Governance: How can you adapt your organisation and processes in order to optimize your IT Performance management?

adhoc International helps you, from the diagnostic phase up to the deployment of a new Performance Governance organisation.



Selected international references:

Bank
Banque Nationale Agricole
Banque Attijari
Crédit Agricole
Crédit Suisse
Raiffeisen
Société Générale
UBS

Insurance
Generali Assurances
Groupe Mutuel
SwissLife

Industry-Telco
HP
Orange Suisse
Pfister
Rieter
Schindler

Administration
OFIT
Ministère des Finances (MA)
GIP
STEG

IT Services
BFI
Odyssey
T-Systems

Logistics
Karavel
Panalpina
SBB CFF FFS

Research
CERN

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